

THE MENIL COLLECTION

September 17, 2013

Dan Lazuta
Director, Sales and Marketing
Acuity-vct, Inc.
26404 Center Ridge Rd, Bldg
Cleveland, Ohio 44141

Dear Dan:

I had the pleasure of working with your company during a recent complete CCTV replacement. The museum doubled the number of cameras used in every day business. We have also added several cameras to remote locations where we can stream live video back to our Control Room for constant surveillance. With such a large project, I worked closely with your technical team Justus Brake, Ben Fisher, and Jesse Dolar. Your team was organized, efficient, and willing to do whatever was needed to get a particular task finished. Their timely service has not stopped with the completion of this project either. I can call anytime with an issue, one of them has seen it or they will try and recreate it and get a solution back quickly. Their willingness and cooperative attitude is very important and appreciated.

As a whole, this system has been a great investment for this facility. The ease of viewing and recording is a difference between night and day to what we had for years. I would highly recommend Acuity-vct.

Sincerely,



Tim Ware
Facilities Engineer