

October 12, 2005



Mr. Randolph A. Stankie, Vice President
Acuity-vct, Inc.
4807 Rockside Road, #370
Cleveland, Ohio 44131

Dear Randy,

This letter is to inform you that we are very pleased with the Video Capture System installed at the Rock and Roll Hall of Fame and Museum. I'd also like to share my thoughts on the success of new Motion Alarming solution we have recently implemented which is designed to protect much of our valuable memorabilia.

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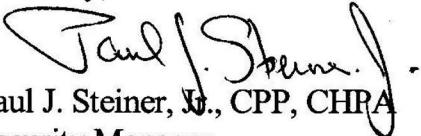
When the Rock Hall initially began to evaluate new security surveillance systems, we realized that our top priority was to implement a state of the art solution that was very flexible and also could easily grow in a cost effective manner. Acuity's ability to expand the system as our needs grew and change has been truly impressive. In fact, since the initial implementation we have significantly increased the number of cameras the VCS system supports while also implementing new features including the previously mentioned Motion Alarming solution.

The goal of the Motion Alarming project was simple, to enhance the customer experience for our guests by allowing them to be within "touching" distance of many popular artifacts while at the same time protecting it from damage or theft. We looked at our options and found that other solutions, in particular, laser-beam protection, were obtrusive, inflexible and expensive. The presence of lasers and detectors would not provide the welcome feeling we always attempt to convey to our guests. Another issue was flexibility and we needed a solution that was able to adapt to our ever-changing environment. Curators adding, removing and moving memorabilia dictated the need for an extremely flexible and easy-to-use product.

Working in partnership with Acuity, we were able to develop a customized solution leveraging the Acuity system already in place. Using the VCS and our surveillance cameras, our solution is able to detect a person reaching towards the memorabilia, triggering a strobe light and sounding an alarm. This is a truly remarkable solution. Throughout this process, you worked with us to overcome a maddening array of lighting and viewing obstacles and customized a perfect solution based on our needs.

Randy, I'd also like to thank you for your personal commitment to our organization. I have been in the security business for more than 25 years and have experience with dozens of surveillance products. I can honestly say that the Acuity VCS is the finest and most flexible system I've ever seen. This coupled with Acuity's commitment to service and partnership philosophy is truly a winning combination.

Sincerely,


Paul J. Steiner, Jr., CPP, CHRA
Security Manager